

Medix



Harness the Power of Virtual Health Staffing to Build a Superior Team

Virtual health is on the short list of positive healthcare stories coming out of the COVID-19 era. Adoption, research, support, and investment exploded during the pandemic and show no signs of slowing. The U.S. virtual care market was estimated at \$8.83 billion in 2024 and is projected to grow 32% each year through 2030.¹

Benefits of Virtual Health

- 1 Improved access to care
- 2 Greater patient satisfaction
- 3 Operational efficiency
- 4 High quality of care
- 5 Reduced costs

To reap the rewards, high-quality virtual health staffing is essential. Here's what that looks like.

Core Team Roles and Responsibilities

Physicians/Specialists

Remote Diagnosis & Treatment

Expert consultation and care, including prescribing medications.

Tech-Driven Care Plans

Utilize technology to assess patients and develop personalized treatment strategies.

Empathic Communication

Build trust and rapport through strong patient communication, ensuring understanding and adherence.

Advanced Practice Providers (NPs and PAs)

Nurse Practitioners

Comprehensive Patient Care

Assess conditions, manage treatment, prescribe medication, and provide direct care.

Virtual Monitoring & Education

Deliver patient monitoring, education, and follow-up.

Remote Assessment

Interpret symptoms and vital signs remotely, while providing consistent communication.

Physician Assistants

Extended Physician Support

Provide patient monitoring, education, prescribe medication, and follow-up to expand physician reach.

Chronic Disease Management

Assess conditions, manage chronic diseases, and offer treatment guidance.

Virtual Evaluation

Interpret symptoms, utilize virtual tools, and provide supportive communication to build trust.

Nurses

Virtual Patient Monitoring and Education

Provide remote monitoring, education, and follow-up care.

Remote Assessment and Analysis

Assess patient conditions and interpret vital signs using virtual tools and patient-reported information.

Compassionate Communication

Deliver clear education and maintain consistent, compassionate communication.

Medical Assistants

Remote Administrative Support

Manage scheduling, administrative tasks, and patient communication.

Efficient Digital Coordination

Coordinate appointments and manage digital records to streamline virtual workflows.

Prompt Patient Communication

Ensure timely information relay between patients and providers.

Care Coordinators

Remote Healthcare Guidance

Manage resources, appointments, and follow-up for patients.

Resource Connection & Support

Connect patients with services and provide necessary support.

Care Plan Adherence

Ensure patients understand and follow their care plans.

Schedulers/Customer Service

Virtual Patient Experience Management

Manage appointments, address inquiries, and ensure positive patient interactions.

Proficient Remote Communication

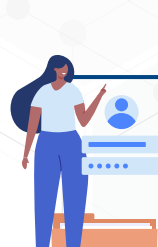
Demonstrate exceptional communication, empathy, and technical skills.

Organized Virtual Environment

Navigate scheduling software, resolve issues, and create a welcoming digital space.

Building a Cohesive Virtual Team With Medix

As you add talent, virtual health staffing must be efficient and nurture productivity and culture.



Team integration must be seamless to avoid disrupting patient care and operations. To ensure smooth transitions for all, we onboard talent with a software platform that provides real-time updates, and we stay engaged with talent, encouraging feedback, celebrating milestones, etc.



Ongoing support for new hires and timely communication keeps them engaged, contributing to retention. Medix recruiters stay in touch with the talent we place, checking on their progress, providing feedback, and offering resources.



Talent acquisition takes time and money. Healthcare hiring, on average, costs **\$4,770** per employee and takes **54 days**.² Working with urgency, Medix can fill your roles **74%** faster, saving you money.

The Medix Advantage: Your Partner in Virtual Health Staffing

Why Medix?



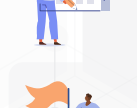
Joint Commission-Certified

Gold Seal of Approval® for Healthcare Staffing Services Certification



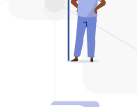
20+ Years

Years building teams for healthcare organizations



3+ Million

Talent in our [candidate pool nationwide](#) suitable for virtual healthcare and work settings



Tailored Solutions

We work to understand you so we can customize a virtual health staffing solution



2001

Specializing in healthcare staffing [since our founding](#)

Find Your Ideal Virtual Health Talent With Medix

Put the right talent in the right place — right now. With our virtual health staffing solutions, you can find all the key pieces of your team quickly, efficiently, and cost-effectively. Our process ensures you'll have talent to fill your organization's skills gap and provide high-quality, patient-centered care. Let's build a partnership — and your virtual health team. [Contact us today.](#)

www.medixteam.com

SOURCES

1. Grand View Research. (2024, November). U.S. Virtual Care Market Size, Share and Trends Analysis Report, 2030. <https://www.grandviewresearch.com/industry-analysis/us-virtual-care-market-report>
2. Miller, S. (2022, April 11). SHRM HR Benchmarking Reports. <https://www.shrm.org/topics-tools/news/benefits-compensation/shrm-hr-benchmarking-reports-launch-free-member-exclusive-benefit>. Society for Human Resource Management.